

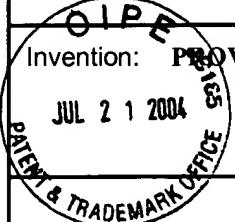
## AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Fischer et al.

Docket No.

00EC037/78111

Application No. 09/499,817	Filing Date 8 February 2000	Examiner Bing Q. Bui	Customer No. 24628	Group Art Unit 2642	Confirmation No.
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Invention: PROVIDING CUSTOMER DATA TO AN AUTOMATIC CALL DISTRIBUTION SYSTEM AGENT

RECEIVED

COMMISSIONER FOR PATENTS:

JUL 26 2004

Transmitted herewith is an amendment in the above-identified application.

Technology Center 2600

The fee has been calculated and is transmitted as shown below.

## CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	25 -	25 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

No additional fee is required for amendment.

Please charge Deposit Account No. \_\_\_\_\_ in the amount of \_\_\_\_\_.

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- Any additional filing fees required under 37 C.F.R. 1.16.
- Any patent application processing fees under 37 CFR 1.17.

Signature

Dated: 21 July 2004

L. Friedman, Reg. No. 37,135

I certify that this document and fee is being deposited on  
21 July 2004 with the U.S. Postal Service as first  
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